



OpenText RightFax 10

The definitive global leader in fax server and secure electronic document distribution software

Introduction

It's not easy finding the right solution for your business. Executives and directors, worldwide are operating from shoestring budgets, yet must maintain or increase profitability. It is thus, imperative that any expenditure demonstrate tangible cost benefits that positively impact the bottom line. With RightFax, you can meet or exceed your business goals while increasing productivity, achieving compliance and improving security - all while lowering costs. For nearly 25 years, RightFax has stood as fax market leader and along the way has forged strong partnerships with industry leaders to provide unmatched interoperability and the greatest number of integrations on the fax server market.

Why Fax?

Each day millions of faxes are sent and received by people and organizations all across the globe. The reason for this is simple - Fax is the most trusted platform for the secure and legal exchange of documents and information worldwide. It has earned this distinction by providing:

- Secure 'point-to-point' communications
- Proof of delivery
- A universally accessible and accepted format
- Immunity to malicious code like viruses and malware

Challenges of Traditional Faxing

Many organizations rely on stand-alone fax machines, standard postal service or express services to deliver vital business documents. Examples include loan applications, sales proposals, purchase orders, contracts, invoices, statements, reports and general correspondence. There are a number of challenges related to this:

High Document Distribution Costs

Using postal delivery, manual fax and/or express services can be costly, especially as the volume increases.

Compliance Issues

For compliance and risk-reduction purposes, organizations are under increasing pressure to use tamper-resistant document delivery systems that provide secure delivery, notification, history and audit trail.

Lack of Integration with Other Applications

E-mail, desktop, CRM, ERP, health information systems, MFPs, etc. all generate documents that must be delivered or received in a timely, reliable and secure fashion.

"The clear market leader in enterprise fax"

Frost and Sullivan, Enterprise Fax Market Report. November 2010

"The leader...by a large margin"

Davidson Consulting, Computer-Based Fax Markets, 2009-2014. June 2010

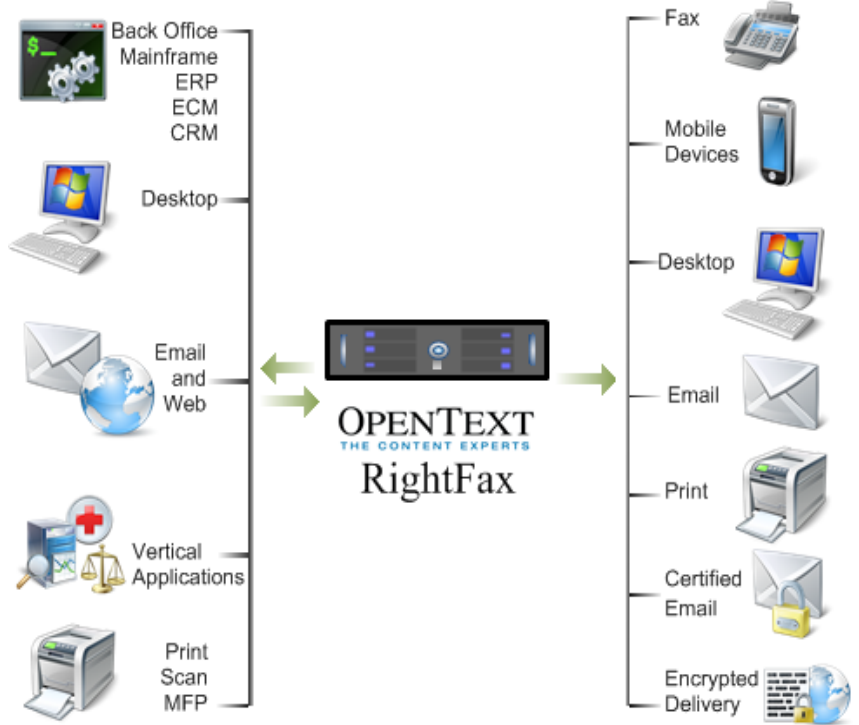


The Solution - RightFax 10

RightFax is a scalable solution that can meet the needs of any size organization.

Key Features

- **Efficiency and Productivity:** Advanced routing features deliver faxes to and from network users, groups, folders, MFPs, and business applications.
- **Business Continuity:** A wide-range of options including virtualization support; automatic SQL Server failover; traditional Microsoft clustering; and our highly scalable Shared Services Module
- **Performance and Security:** The most reliable and robust fax server ever providing a highly secure platform for the private and legal exchange of documents and information.
- **Accessibility:** Send documents from virtually any application with several delivery options: e-mail, encrypted PDF, SMS or to an MFP device. Receive faxes on the desktop, e-mail inbox, or other applications. Administrators can monitor your fax server from their mobile device.
- **Industry-leading Integrations:** No matter what the environment is, RightFax can integrate with it. Our purpose-built integrations provide seamless interoperability with Microsoft, Cisco, SAP, Oracle, and Lotus environments along with leading MFP manufacturers and healthcare and financial services platforms.



RightFax 10 provides organizations with an integrated, reliable and secure way to exchange documents from virtually any application or platform in nearly any environment.

Benefits

<ul style="list-style-type: none"> • Save money by reducing paper, phone lines, modems, stand-alone fax machines and related supplies. 	<p><i>Graydon Nederland, increased efficiency while significantly reducing costs by integrating RightFax with a Mitel IP platform, HP MFPs, ERP, and digital archive applications.</i></p>
<ul style="list-style-type: none"> • Increase productivity by allowing users to fax directly from business applications and workstations. 	<p><i>Grupo Neo, a leading Printing company in Spain reduced the time to send a fax from 15 minutes to just seconds.*</i></p>
<ul style="list-style-type: none"> • Shorten the business cycle by speeding document delivery and integrating with your business workflow. 	<p><i>Regions Financial Corporation reduced the time to process a customer documents from days to minutes*</i></p>
<ul style="list-style-type: none"> • Help with compliance by providing a secure place for managing all document delivery. 	<p><i>Memorial Health System complied with the US healthcare privacy law (HIPAA) by using RightFax as a centralized hub to securely exchange personal health information.*</i></p>
<ul style="list-style-type: none"> • Automate fax, e-mail and print delivery from key business applications. 	<p><i>U.S. based manufacturer Diamond Products, automated delivery of purchase orders and other documents by integrating RightFax with desktop, e-mail and ERP applications resulting in annual savings of \$30,000.*</i></p>

*RightFax customer success story

<http://faxsolutions.opentext.com/case-studies.aspx>

Learn more

To learn more about how RightFax 10 can help your organization, visit OpenText online at

<http://faxsolutions.opentext.com/default.aspx>